



PROGRAM HIGHLIGHTS

MID-LEVEL COVERAGE MORE THAN 260 PARTS COVERED

Alpha Warranty's A+ Unlimited plan offers mid-level vehicle protection that goes above and beyond midlevel service. Add the A+ Enhanced option for even more coverage. This plan offers exceptional benefits with unlimited mileage terms for vehicles under 15-model-years and 175,000 miles

Eligibility up to 15-model-years and 175,000 miles.

Unlimited mileage term length.

NADA retail limits of liability.

Coverage for electric vehicles.

Nation-wide coverage.

Automatic day one coverage with vehicles less than 80,000 miles.

Option to add day one coverage to vehicles with less than 125,000 miles.

24/7 roadside assistance.

Rental coverage assistance

*Not a contract; non-binding information only. See contract for terms and conditions.

PLAN COVERAGE

. The bolded headings under the following **PLAN COVERAGE** sections (e.g., **ENGINE, DRIVE AXLE, STEERING, BRAKES, FUEL**, etc.) are inserted only as a matter of convenience and reference, and do not constitute a part thereof. Only the parts listed in the **PLAN COVERAGE** you selected are included. Your **VEHICLE** may not contain all parts listed.

A+ (A1-A12)

A1. ENGINE: All INTERNALLY LUBRICATED parts, for example: balance shaft bearing, balance shaft bushing, balance shaft, cam followers, distributor drive gear, rocker bushings, cylinder barrels, eccentric shaft, camshaft and bearings, lifters, rocker arms, rocker shaft, timing gears, timing chain, timing chain guides, timing chain tensioner, pistons, piston rings and pins, connecting rods and bearings, crankshaft and main bearings, oil pump, oil pump gears, push rods, intake and exhaust valves, valve guides, valve springs, valve locks, valve retainers, valve seals. Harmonic balancer, exhaust manifolds, engine torque strut, engine mounts, intake manifold, oil pump pickup screen, timing belt, valve seats. The engine block, cylinder head, valve cover, timing cover and oil pan are only covered if damaged by an INTERNALLY LUBRICATED part of the engine.

A2. TRANSMISSION and TRANSFER CASE: All INTERNALLY LUBRICATED parts of the transmission, transaxle and transfer case, for example: bushings, main shaft washers, oil pump, output shaft, drive chain gears, drive chain, shift bushing, drum, planetary set and gears, sun shell, shafts, bearings, synchronizers. Flywheel, flexplate, torque converter, shift linkage, shift cables, shift rails, shift forks, output shaft, vacuum modulator, throttle position sensor, transmission mounts, valve body, transmission solenoids. Transfer case, transmission and transaxle cases are only covered if damaged by an INTERNALLY LUBRICATED part of the transfer case, transmission or transaxle.

A3. COOLING: Water pump, thermostat, electric radiator fan motor, fan clutch, coolant recovery reservoir.

A4. DRIVE AXLE: All INTERNALLY LUBRICATED parts of the differential (both front and rear), for example: bearings, bushings, oil pump, ring and pinion, washers. Universal joints, locking hubs, axle shafts, propeller shafts, constant velocity joints, double offset joints, drive shaft center bearings.

A5. AIR CONDITIONING: Compressor, compressor clutch, clutch bearing, accumulator, receiver drier, orifice tube, compressor seals, idler pulley, field coil, condenser, evaporator core, expansion valve, pressure cycling switch, and inside ambient temperature sensor. Evacuation and recharge is only covered if necessary for a COVERED REPAIR.

A6. ELECTRICAL: Alternator, starter motor, starter motor solenoid, power window motors, power window regulators, voltage regulator, horns, neutral safety switch, reverse indicator switch, turn signal switch, distributor, cruise control switches, wiper motors, washer pumps, ignition igniter, ignition module, coil packs, power seat motors, crankshaft position sensor, headlamp switch, blower motor speed switch, ignition switch, ignition switch lock cylinder, knock sensor, stop lamp switch.

A7. FUEL: Fuel pump, fuel injection pump, metal fuel delivery lines.

A8. TURBO or SUPERCHARGER: All INTERNALLY LUBRICATED OEM parts of the turbo or supercharger. Turbo or supercharger case is only covered if damaged by an INTERNALLY LUBRICATED part of the turbo or supercharger.

A9. STEERING: All INTERNALLY LUBRICATED parts of the steering rack and pinion gear. Steering box, steering pump, electric power steering motor, drag links, idler arm, internal tilt wheel mechanism, pitman arm, steering column shafts, couplings, tie rod ends, steering rack end seals.

A10. SEALS & GASKETS: Intake manifold gaskets. All other seals and gaskets are only covered if necessary for a **COVERED REPAIR**. Minor loss of fluid or seepage is not considered a **MECHANICAL BREAKDOWN** and is not covered.

A11. BRAKES: Master cylinder, wheel cylinders, power brake booster, proportioning valve, disc brake calipers.

A12. SUSPENSION: Stabilizer, stabilizer bar links, sway bars, sway bar links, spindles. Leaf and coil springs are only covered if they are broken.

A+ ELECTRIC (E1-E10)

E1. EV POWERTRAIN: All electrical powertrain parts, for example: traction motor or drive motor, converters, inverter, stator, rotor, damper, engine torque strut, engine mounts.

E2. TRANSMISSION: All **INTERNALLY LUBRICATED** parts of the transmission or transaxle, for example: bushings, main shaft washers, oil pump, output shaft, drive chain gears, drive chain, shift bushing, drum, planetary set and gears, sun shell, shafts, bearings, synchronizers. Flywheel, flexplate, torque converter, shift linkage, shift cables, shift rails, shift forks, output shaft, vacuum modulator, throttle position sensor, transmission mounts, valve body, transmission solenoids. Transmission and transaxle cases are only covered if damaged by an Internally Lubricated part of the transmission or transaxle.

E3. COOLING: Water pump, thermostat, electric radiator fan motor, coolant recovery reservoir.

E4. DRIVE AXLE: All **INTERNALLY LUBRICATED** parts of the differential (both front and rear), for example: bearings, bushings, oil pump, ring and pinion, washers. Axle shafts and constant velocity joints.

E5. AIR CONDITIONING: Compressor, compressor clutch, clutch bearing, accumulator, receiver drier, orifice tube, compressor seals, idler pulley, field coil, condenser, evaporator

core, expansion valve, pressure cycling switch, and inside ambient temperature sensor.

Evacuation and recharge is only covered if necessary for a COVERED REPAIR.

E6. ELECTRICAL: Drive motor control, AC charger, battery control module, battery current sensor, drive motor circuit breaker sensor, input current sensor, phase current sensor, battery service switch, power window motors, power window regulators, voltage regulator, horns, neutral safety switch, reverse indicator switch, turn signal switch, cruise control switches, wiper motors, washer pumps, power seat motors, headlamp switch, blower motor speed switch, ignition switch, ignition switch lock cylinder, stop lamp switch.

E7. STEERING: All INTERNALLY LUBRICATED parts of the steering rack and pinion gear. Steering box, steering pump, electric power steering motor, drag links, idler arm, internal tilt wheel mechanism, pitman arm, steering column shafts, couplings, tie rod ends.

E8. SEALS & GASKETS: All seals and gaskets are only covered if necessary for a COVERED REPAIR. Minor loss of fluid or seepage is not considered a MECHANICAL BREAKDOWN and is not covered.

E9. BRAKES: Master cylinder, wheel cylinders, power brake booster, proportioning valve, disc brake calipers.

E10. SUSPENSION: Stabilizer, stabilizer bar links, sway bars, sway bar links, spindles. Leaf and coil springs are only covered if they are broken.

A+ ELECTRIC ENHANCED

ENHANCED COOLING: Radiator, heater core, heater control valve.

ENHANCED ELECTRICAL: Drive motor capacitor, voltage converter module, charging port.

ENHANCED SUSPENSION: Wheel bearings, hub assemblies, control arm shafts, control arm bushings, ball joints.

DRIVE BATTERY PACK

Optional Coverage if selected and paid for

DRIVE BATTERY PACK: Electric or hybrid **DRIVE BATTERY PACK**. **DRIVE BATTERY PACK** replacement will follow the manufacturer's allowable capacity guidelines in determining the replacement or repair of the **DRIVE BATTERY PACK**.

HI-TECH

Optional Coverage if selected and paid for

An option that when applied covers the following manufacturer installed components: DVD players, Blu-ray players, CD players, infotainment or media control unit, LCD screens, parking sensors, cameras, Bluetooth® and other phone communication systems, alarm systems, collision avoidance systems, keyless entry system, satellite communication systems (e.g., OnStar), driver information displays, internet access systems, lane departure warning systems, blind spot detection systems, park assist systems, tire pressure monitoring systems, adaptive cruise control system, radio, powertrain control module.

Does not cover remote controls, keys or key fobs, headphones, cords, chargers, discs, memory cards, USB flash drives. Standard DEDUCTIBLE and limits of liability apply. (Software and programming only covered if necessary for a COVERED REPAIR.)

A+ ENHANCED

Optional Coverage if selected and paid for

ENHANCED COOLING: Radiator, heater core, heater control valve.

ENHANCED FUEL: Fuel injectors, fuel sending unit, fuel tank.

ENHANCED SUSPENSION: Wheel bearings, hub assemblies, control arm shafts, control arm bushings, ball joints.

ENHANCED SEALS & GASKETS

ENHANCED SEALS & GASKETS: Seals and gaskets of covered parts on VEHICLES with up to 175,000 miles at the time of sale. Minor loss of fluid or seepage is not considered a MECHANICAL BREAKDOWN and is not covered.

ADDITIONAL BENEFITS

24 –HOUR ROADSIDE ASSISTANCE

For non-accident related roadside assistance including towing, jump starts, flat tire changes, fuel delivery, winching and lock out, PLEASE CALL: 1-877-740-8782 FOR ASSISTANCE

24-Hour Roadside Assistance Benefits

If **YOU** are in need of non-accident related emergency roadside assistance on **YOUR VEHICLE**, **YOU** must call the toll-free number 1-877-740-8782 for service. Only service requests provided through this number will be honored. Emergency roadside assistance services are not available in areas where state providers are exclusively utilized. The maximum amount payable per incident is \$100.00. If the cost of the service rendered exceeds \$100.00, **YOU** will be required to pay the difference at the time of service. The following benefits are available 24 hours a day, 365 days a year, anywhere in the United States of America or Canada:

Towing

Winching

Jump Starts

Flat Tire Changes – Utilizing **YOUR VEHICLE**'s inflated spare

Fuel Delivery – Up to a maximum of two (2) gallons of gasoline (**YOU** are responsible for cost of fuel)

Lockout Service – Key cutting/replacement is extra and must be paid when service is rendered

YOU are limited to no more than three (3) benefits in any twelve (12) month period.

WHAT IS NOT COVERED

1. Any part not listed in the **PLAN COVERAGE YOU** selected.
2. Any damage to the transmission resulting from failures including, but not limited to, transmission coolers (even if internal to the radiator), sensors.
3. **PRE-EXISTING CONDITIONS ARE NOT COVERED BY THIS CONTRACT.**
4. Repair costs or expenses if the odometer of the **VEHICLE** breaks or becomes inoperable or unreliable for any reason and odometer repairs were not made immediately at the time of failure, or if the odometer has been tampered with, disconnected or altered in any way.
5. Incidental or consequential damages or loss caused by a breakdown of parts (or otherwise) including, but not limited to, property damage, personal injury, inconvenience, and loss of **VEHICLE** use. Punitive damages. Covered parts when damage is caused by non-covered parts. Non-covered parts even when damage is caused by covered parts.
6. Repairs or losses covered by manufacturer warranties, manufacturer recalls, and factory service bulletins. This **CONTRACT** is inclusive of manufacturer warranties. Any warranty on parts, labor or both from any party other than the **OBLIGOR** supersedes this **CONTRACT**. If the **VEHICLE** or specific part on the **VEHICLE** has a warranty, **YOU** are responsible for seeking **COVERAGE** from the entity that provides the warranty. **YOU** are then subject to the terms and

conditions of that warranty. The OBLIGOR has no liability for that repair or any costs or inconvenience associated with that repair.

7. Repairs required because of collision, abuse, operation without proper lubrication or coolant, road conditions, road debris, foreign objects, misuse, negligence, exposure to the elements, alterations, LIFT KITS and Tire Modification (unless applicable option is applied), racing, accidents, fires, floods, riots, acts of vandalism, theft, or terrorism. Any other losses normally covered by casualty insurance.

8. Repairs required due to lack of proper and responsible maintenance, improper towing, failure to protect the VEHICLE or continued operation of an impaired VEHICLE that shows signs of a clear mechanical problem.

9. Repairs required due to overheating, regardless of the cause of overheating, repairs related to fluid intermix, or repairs required due to improper quantity or quality of fluids, regardless of the cause of the improper quantity or quality of fluids. These include, but are not limited to, loss of engine oil, coolant, transmission fluid, Freon, power steering fluid, or axle grease. Repairs resulting from rust, carbon deposits, sludge, corrosion or water intrusion. Nuts and bolts are not covered, and damage caused by nuts and bolts is not covered, even when damage is to a covered part; however, nuts and bolts will be replaced by US in conjunction with a COVERED REPAIR.

10. Covered parts that are still performing the function for which they were designed.

11. Repairs to correct loss of compression or oil consumption related to worn, burnt, or carboned valve parts.

12. Damage caused by failure to maintain the VEHICLE to the standards of the manufacturer. This includes, but is not limited to, failures resulting from aftermarket modifications or alterations. Examples include, but are not limited to, suspension LIFT KIT & TIRE MODIFICATION (unless applicable option is applied), superchargers, nitrous oxide kits, GPS systems, lighting accessories, stereo systems, headers, altered ignition system, altered

engine management system, free flow exhaust system, regardless if VEHICLE was purchased with such.

13. Manual transmission CLAIMS will not be covered if, at the time of failure, the clutch parts are worn to the extent that replacement is required.

14. Repair work performed without the authorization of the ADMINISTRATOR.

15. Any normal maintenance parts replacement or service including, but not limited to, tune-ups, carburetor adjustments, oil changes, chassis lubrication, flushes, engine adjustments, fuel system cleaning, spark plugs and wires, glow plugs. Torn or split protective boot or failed part with torn or split protective boot.

16. UNLESS THE DAY ONE COVERAGE OPTION WAS SELECTED, THERE IS NO COVERAGE OR ROADSIDE ASSISTANCE DURING THE FIRST FORTY-FIVE (45) DAYS AND THE FIRST 1000 MILES FROM THE PURCHASE DATE OF THIS CONTRACT FOR VEHICLES WITH A CURRENT ODOMETER READING (AS SET FORTH ON THE DECLARATIONS PAGE) OF 80,000 MILES OR MORE, AND THERE IS NO COVERAGE FOR ANY CLAIMS NOTICED BY YOU BEFORE OR DURING THIS WAITING PERIOD. FORTY-FIVE (45) DAYS AND 1000 MILES WILL BE ADDED TO THE TERM OF THE CONTRACT FOR SUCH VEHICLES NOT COVERED DURING THE FIRST FORTY-FIVE (45) DAYS AND THE FIRST 1000 MILES AFTER THE PURCHASE DATE.

17. DRIVE BATTERY PACK (unless applicable option is applied), charging cord, repair work caused by using the VEHICLE as a stationary power source. Failure due to improper charging, for example: using aftermarket charging cables, incorrect power supplies, or power strips. Damage due to complete depletion of the VEHICLE's DRIVE BATTERY PACK, regardless of the cause.

18. Unless the HI-TECH option is applied: DVD players, Blu-ray players, CD players, infotainment or media control unit, LCD screens, parking sensors, cameras, Bluetooth® and other phone communication systems, alarm systems, collision avoidance systems, keyless

entry system, satellite communication systems (e.g., OnStar), driver information displays, internet access systems, lane departure warning systems, blind spot detection systems, park assist systems, tire pressure monitoring systems, adaptive cruise control system, radio, powertrain control module.

LIMITS OF LIABILITY

The aggregate total of all pending and paid **CLAIMS** shall not exceed the NADA retail value according to the **VEHICLE** condition at the time of repair.

The limits of **OUR** liability will be the lesser of the reasonable cost to repair or replace any part with another of like kind and quality, less **DEDUCTIBLE**. Reasonable costs are defined as charges for the repair or replacement of parts covered under this **CONTRACT** at prevailing labor rates, using parts of like kind and quality, which may include serviceable used parts, rebuilt parts, aftermarket parts or remanufactured parts, as customarily used in the automobile industry and as determined by the **ADMINISTRATOR**. It is expressly understood that replacement parts **NEED NOT BE NEW**. Reasonable costs are also limited to charges necessary to correct the actual cause of a covered **MECHANICAL BREAKDOWN**. Repair costs not necessary to correct the covered **MECHANICAL BREAKDOWN**, but which are recommended as part of the overall repair are considered “Betterment” and will not be covered. Charges must not exceed the manufacturer’s published parts pricelist as suggested, and the labor hours must not exceed the published industry standard times to repair or replace the covered part(s) according to ALLDATA® software. All covered parts must be factory installed Original Equipment Manufacturer (OEM) parts.

SEE FULL A+ SAMPLE CONTRACT HERE