

## **PROGRAM HIGHLIGHTS**

### **THE CLEAR CHOICE FOR VEHICLE PROTECTION.**

Coverage available for vehicles 10 model years or newer and up to 100,000 miles.

#### **Enjoy comprehensive coverage and peace of mind.**

IntelliCare provides broad coverage and robust protection for nearly all mechanical components, except for a small list of exclusions outlined in the contract.

#### **Fantastic protection from a vehicle service contract program designed to fit your customers' needs, including:**

Exclusionary coverage

Broad coverage at a lower cost

A design that maximizes your dealers' profitability in a reinsurance or retro position.

Competitively priced

Customizable options

#### **IntelliCare also comes with the following:**

Day one coverage

Enhanced rental car coverage

Drive battery pack (EV & Hybrid)

NADA retail limit of liability

Seals & gaskets

Hi-Tech

## **UNIQUE COVERAGE OPTIONS:**

See contract for details.

- Emissions
- Wearable parts
- Lighting-
- Modified beds
- Commercial use
- Suspension modification

## **PLAN COVERAGE PREMIER**

Includes the **MECHANICAL BREAKDOWN** of any **VEHICLE** parts, except for the exclusions listed under the “**What is Not Covered**” section.

## **WHAT IS NOT COVERED**

- 1. PRE-EXISTING CONDITIONS ARE NOT COVERED BY THIS CONTRACT.**

- 2. Repair costs or expenses if the odometer of the VEHICLE breaks or becomes inoperable or unreliable for any reason and odometer repairs were not made promptly within a reasonable time after the time of failure, or if the odometer has been tampered with, disconnected or altered in any way.**
- 3. Incidental or consequential damages or loss caused by a breakdown of parts (or otherwise) including, but not limited to, property damage, personal injury, inconvenience, and loss of VEHICLE use. Punitive damages. Covered parts when damage is caused by non-covered parts. Non-covered parts even when damage is caused by covered parts.**
- 4. Repairs or losses covered by manufacturer warranties, manufacturer recalls, and factory service bulletins. This CONTRACT is inclusive of manufacturer warranties. Any warranty on parts, labor or both from any party other than the OBLIGOR supersedes this CONTRACT. If the VEHICLE or specific part on the VEHICLE has a warranty, YOU are responsible for seeking COVERAGE from the entity that provides the warranty. YOU are then subject to the terms and conditions of that warranty. The OBLIGOR has no liability for that repair or any costs or inconvenience associated with that repair.**
- 5. Repairs required because of collision, abuse, operation without proper lubrication or coolant, road conditions, road debris, foreign objects, misuse, negligence, exposure to the elements, alterations, SUSPENSION MODIFICATION (unless applicable option is selected and paid for), racing, accidents, fires, floods,**

**riots, acts of vandalism, theft, or terrorism. Any other losses normally covered by casualty insurance.**

- 6. Repairs required due to lack of proper and responsible maintenance, improper towing, failure to protect the VEHICLE or continued operation of an impaired VEHICLE that shows signs of a clear mechanical problem.**
- 7. Repairs required due to overheating, regardless of the cause of overheating, repairs related to fluid intermix, or repairs required due to improper quantity or quality of fluids, regardless of the cause of the improper quantity or quality of fluids. These include, but are not limited to, loss of engine oil, coolant, transmission fluid, Freon, power steering fluid, or axle grease. Repairs resulting from rust, carbon deposits (except Turbo), sludge, corrosion or water intrusion.**
- 8. Covered parts that are still performing the function for which they were designed. Wear and tear.**
- 9. Repairs to correct loss of compression or oil consumption related to worn, burnt, collapsed or carboned valve parts.**
- 10. Manual transmission CLAIMS will not be covered if, at the time of failure, the clutch parts are worn to the extent that replacement is required (unless the option WEARABLE PARTS option is selected and paid for).**
- 11. Damage caused by failure to maintain the VEHICLE to the standards of the manufacturer. This includes, but is not limited to, failures resulting from aftermarket modifications or alterations. Examples include, but are not limited to, Suspension MODIFICATION (unless applicable option is applied), superchargers, nitrous oxide kits, GPS systems, lighting accessories, stereo systems, headers, altered ignition system, altered engine management system, free flow exhaust system, regardless if VEHICLE was purchased with such.**

- 12. Repair work performed without the authorization of the ADMINISTRATOR.**
- 13. Lift kits, lowering kits, tires, rims, batteries (except for the Drive Battery Pack), glass, windshields, lenses, sealed beams (unless the LIGHTING option is selected and paid for), light bulbs (unless the LIGHTING option is selected and paid for), brake rotors and drums, shock absorbers, exhaust parts, charcoal canisters, door handle assemblies, speakers, game centers, audio equipment, video equipment, radar detectors, safety restraint systems, airbags and related parts, fusible links and fuses, light assemblies (unless the LIGHTING option is selected and paid for), LEDs (unless both the LIGHTING option is selected and paid for and LEDs are integrated in a listed, covered part), shop supplies, shop fees, handling fees, hazardous waste charges, screws, washers, fasteners, alignments including adjustments or alignments to COVERED REPAIRS, wheel balancing, oil filter, air filter, cabin filter, transmission filter, fuel filter, belts (unless the WEARABLE PARTS option is selected and paid for), hoses (unless applicable option is applied), constant velocity and double offset joint seals, boots, brake linings, brake shoes, brake pads, manual clutch assemblies (unless the WEARABLE PARTS option is selected and paid for), friction disc, throwout bearings, pressure plate, manual hydraulic linkages. Programming or reflashing of modules or other electronics (unless necessary for a COVERED REPAIR). Air conditioning evacuation, recharge or conversion (unless necessary for a COVERED REPAIR). Nuts and bolts are not covered, and damage caused by nuts and bolts is not covered, even when damage is to a covered part; however, nuts and bolts will be replaced by US in conjunction with a COVERED REPAIR. The following emission parts (unless the EMISSIONS option is selected and paid for): purge or vent**

**sensors, solenoids, valves, vacuum canister, vapor return canister, vapor return lines and valves, AIR pump, AIR pump lines and valves, emission vapor sensors, gas cap, filler neck, EGR cooler, catalytic converter, diesel particulate filter, positive crankcase ventilation valve.**

- 14. Any normal maintenance parts replacement or service including, but not limited to, tune-ups, carburetor adjustments, oil changes, chassis lubrication, flushes, engine adjustments, fuel system cleaning, spark plugs and wires, glow plugs.**
- 15. Imperfection in paint, trim or other appearance items, squeaks, rattles, wind noises, water leaks, body alignment, door alignment, glass alignment, weather strips, trim moldings, bright metal, chrome, upholstery, interior plastic parts, interior maintenance, carpet, paint, outside ornamentation, bumpers, sheet metal, vinyl and convertible tops and assemblies, door hinge assemblies.**
- 16. Remote controls, keys or key fobs, headphones, cords, chargers, discs, memory cards, USB flash drives.**
- 17. Charging cord, repair work caused by using the VEHICLE as a stationary power source. Failure due to improper charging, for example: using aftermarket charging cables, incorrect power supplies, or power strips. Damage due to complete depletion of the VEHICLE's DRIVE BATTERY PACK, regardless of the cause.**

## **OPTIONAL COVERAGES**

Each option is a separate optional coverage if selected and paid for (note, YOUR VEHICLE may not have all the parts listed).

**LIGHTING:** If **Lighting** is selected and paid for: The following OEM installed exterior lighting parts: exterior complete lighting assemblies, integral light electrical harnesses, circuit boards, integral lighting adjustment motors, lighting control modules, HID ballasts, HID bulbs, halogen bulbs, standard bulbs. The following OEM interior lighting assemblies: dome lights, map lights, reading lights, vanity mirror light, storage lights.

**WEARABLE PARTS:** If **WEARABLE PARTS** is selected and paid for: serpentine belts, V-belts, engine cooling system hoses, fuel system hoses, A/C hoses, power steering hoses, transmission cooling hoses, emissions and vacuum lines and hoses, manual clutch assemblies.

**EMISSIONS:** If **EMISSIONS** is selected and paid for: purge or vent sensors, solenoids, valves, vacuum canister, vapor return canister, vapor return lines and valves, air pump, air pump lines and valves, emission vapor sensors, gas cap, filler neck, EGR cooler, catalytic converter, diesel particulate filter, positive crankcase ventilation valve. **Note, does not cover rubber hoses or lines (unless the WEARABLE PARTS option is also selected and paid for).**

## **ADDITIONAL BENEFITS**

### **24 –HOUR ROADSIDE ASSISTANCE**

**For non-accident related roadside assistance including towing, jump starts, flat tire changes, fuel delivery, winching and lock out,  
PLEASE CALL: 1-877-740-8782 FOR ASSISTANCE**

### **24-Hour Roadside Assistance Benefits**

**If YOU are in need of non-accident related emergency roadside assistance on YOUR VEHICLE, YOU must call the toll-free number 1-877-740-8782 for service. Only service requests provided through this number will be honored. Emergency roadside assistance services are not available in areas where state providers are exclusively utilized. The maximum amount payable per incident is \$100.00. If the cost of the service rendered exceeds \$100.00, YOU will be required to pay the difference at the time of service. The following benefits are available 24 hours a day, 365 days a year, anywhere in the United States of America or Canada:**

**Towing**

**Winching**

**Jump Starts**

**Flat Tire Changes – Utilizing YOUR VEHICLE’S inflated spare**

**Fuel Delivery – Up to a maximum of two (2) gallons of gasoline (YOU are responsible for cost of fuel)**

**Lockout Service – Key cutting/replacement is extra and must be paid when service is rendered.**

**YOU are limited to no more than three (3) benefits in any twelve (12) month period.**

## **LIMITS OF LIABILITY**

**The aggregate total of all pending and paid CLAIMS shall not exceed the NADA retail value according to the VEHICLE condition immediately prior to the loss or MECHANICAL BREAKDOWN.**



The limits of **OUR** liability will be the lesser of the reasonable cost to repair or replace any part with another of like kind and quality, less **DEDUCTIBLE**. Reasonable costs are defined as charges for the repair or replacement of parts covered under this **CONTRACT** at prevailing retail labor rates, using parts of like kind and quality, which may include serviceable used parts, rebuilt parts, aftermarket parts or remanufactured parts, as customarily used in the automobile industry and as determined by the **ADMINISTRATOR**. It is expressly understood that replacement parts **NEED NOT BE NEW**. Reasonable costs are also limited to charges necessary to correct the actual cause of a covered **MECHANICAL BREAKDOWN**. **Repair costs not necessary to correct the covered MECHANICAL BREAKDOWN, but which are recommended as part of the overall repair are considered “Betterment” and will not be covered.** Charges must not exceed the manufacturer’s published parts pricelist as suggested, and the labor hours must not exceed the published industry standard times to repair or replace the covered part(s) according to ALLDATA® software. **All covered parts must be factory installed Original Equipment Manufacturer (OEM) parts.**

**SEE FULL INTELICARE SAMPLE CONTRACT**